

## Prescription Assistance

1. If you have Medicare and limited income, you may apply for Medicare's Extra Help program. Call Senior Health Insurance Benefits Assistance Program (SHIBA) at **800-722-4134** for the volunteer assistance group, contact Social Security at **800-772-2131** or go to <https://www.ssa.gov/medicare/prescriptionhelp/> to apply. Depending on your income level, it will reduce the cost of your brand named and generic medications.
2. If you have limited income, apply for the patient assistance program through the company of the medicine you are wanting assistance with either by phone or website. Go to your local pharmacy or to the company's website to obtain their contact number.

### Examples of Diabetes Patient Assistance Programs

- Lilly Cares (ex. Humalog) **800-545-6962**
  - Novo Nordisk Patient Assistance (ex. Levemir, Novolog) **866-310-7549**
  - Sanofi Patient Connection Assistance (ex. Lantus, Apidra, Toujeo) **888-847-4877**
3. If you have no insurance or underinsured, apply at Univision Farmacia by calling **866-341-9687** or go to <http://salud.univision.com/en/pharmacy> for a prescription discount card.
  4. If you have private insurance, go to the company of the prescription you are wanting assistance with either by phone or website for prescription co-pay cards. This will decrease the amount of your co-pay.
  5. See handout, "A Patient's Guide to Your Community Resources" for more assistance. Page 14 for Diabetes Assistance. Available through Bay area Hospital or [www.southcoastdiabetes.org](http://www.southcoastdiabetes.org) (**541-756-9054**).
  6. Oregon Department of Consumer & Business Services Insurance Division at **888-877-4894**.